

IBPS Scenario Activity

Using the problem statement assigned by your facilitator, work through the remaining steps in the IBPS (interest-based problem solving) process. Review the tips and ensure each step is completed before going to the next step. Be prepared to discuss your responses.

Steps and tips to apply	Your notes
Define the problem	
<p>The problem statement should meet the following criteria:</p> <ul style="list-style-type: none"> • Begin with “How might we?” • Must be open-ended (Can’t be answered with a yes or no.) • Does not contain a solution • Does not accuse or use inflammatory language • Use consensus to agree on the problem statement 	<p>The problem statements have been pre-defined for this activity. Select the problem statement which you have been assigned:</p> <ol style="list-style-type: none"> 1. How might we decide on a location for our vacation? 2. How might we educate employees on new equipment?
Determine interests	
<ul style="list-style-type: none"> • Develop your list of interests (why you want it). <ul style="list-style-type: none"> ○ If a position (what you want) is stated, ask why, so that you can identify the interest. • Reach consensus on common interests. <ul style="list-style-type: none"> ○ Has everyone in your group been heard? ○ Will everyone actively support the decision? ○ Can everyone live with the decision? 	
Develop options	
<ul style="list-style-type: none"> • Brainstorm. • Consider best practices. • Ask a subject matter expert. • Draft simple proposals to generate discussion. 	
Select a solution	
<ul style="list-style-type: none"> • Shorten the list. (Remove duplicates and unrealistic solutions.) • Based on the group’s interests, determine which solutions best meet your group’s needs. • Use consensus to select the group’s top choice (only select one). <ul style="list-style-type: none"> ○ Has everyone in your group been heard? ○ Will everyone actively support the decision? ○ Can everyone live with the decision? 	