

TELL ME YOUR STORY

STORYTELLING TEMPLATE GUIDE

Once upon a time

Introduction:

- department/unit
(characters in your story)
- project
- focus area
- Value Compass

Suddenly

Problem:

- challenge
- SMART goal
(specific, measurable, attainable, realistic, and time-bound)
- performance metric
- target, deadline

And then

Solution/Journey:

- test of change
(PDSA cycle, RIM)
- challenges, solutions
- side benefits, learnings
- effective practices



Happily ever after

Results/Action:

- growth, improvement
- reduction, savings
- change, innovation
- spread, call to action

