



PUZZLES AND GAMES



WORD SCRAMBLE: Attendance Essentials

DIRECTIONS: Unscramble the words in the following phrases to learn six factors that lead to good attendance, the springboard that helps high-performing teams—and the patients and members they serve—do the tough job of delivering care every day.

- 1. EADRLIESHP CNOUBICYLATTAI
- 2. GAAEMMNETN INSNTSYECOC
- 3. BLARO NGGMNTEEAE
- 4. DTIRGAEENT ESCA ENENGAMMAT
- 5. FSFAT NDA HLNDGCIUES EBTILFLYXII
- 6. TMEA VMONNENERTI

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L leadership accountability, $\mathbb{Z}.$ management consistency, $\mathbb{B}.$ staff and scheduling engagement, d. integrated case management, 5. staff and scheduling flexibility, 6. team environment

ANSWER KEY:







